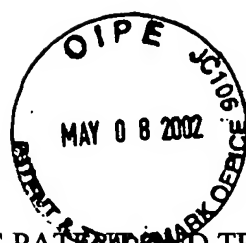


Receipt



109.0017

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Popillo (et al.)

Serial No.: 10/036,801

Filed: December 21, 2001

For: SYSTEMS AND METHODS FOR
INCREASING BUSINESS
PRODUCTIVITY AND REVENUES
BY IDENTIFYING CRITICAL INTERACTIONS RELATING TO CUSTOMERS

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner for Patents, Washington D.C. 20231, on the date set forth below:

Signed: Marianna Tortorelli

Name: Marianna Tortorelli

Date: April 30, 2002

Group: 2161

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Examiner: Not Yet Assigned

April 30, 2002

Commissioner for Patents
Washington, DC 20231

REQUEST FOR CORRECTED FILING RECEIPT

Sir:

In response to the Filing Receipt dated April 19, 2002, Applicant respectfully requests a Corrected Filing Receipt, to correct the errors as follows:

Under heading "Title":

Please correct the spelling of "ot" to read "to"

A copy of the Filing Receipt with corrections marked in red is enclosed herewith.

Respectfully submitted,

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8/12/02
R/
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
10/036,801	12/21/2001	2161	740	109.0017	41	17	3

CONFIRMATION NO. 4614

27997
PRIEST & GOLDSTEIN PLLC
529 DOGWOOD DRIVE
CHAPEL HILL, NC 27516

FILING RECEIPT



OC00000007912892

Date Mailed: 04/19/2002

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Applicant(s)

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Karla D. Mizelle, Raleigh, NC;
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Assignment For Published Patent Application

GE Mortgage Holdings, LLC, Raleigh, NC;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 04/18/2002

Projected Publication Date: To Be Determined - pending completion of Corrected Papers

Non-Publication Request: No

Early Publication Request: No

Title

Systems and methods for increasing business productivity and revenues by identifying critical interactions relating to customers

↓
TO

Reminder
Dates: 12/21/02 (foreign)
Attorney: PHD/DK
File No.: 109.0017
Docketed: KGF 04/23/02

Preliminary Class

705

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